




SensoScientific Reset and Reconnect IP Process v6.2026

Instructions for Mobile App and Desktop Users.

1. Hold the **'left arrow'** and **'center circle'** buttons down at the same time.
 - The device will begin to beep at you.
 - ***Continue holding down the buttons simultaneously until the beeping stops.***
 - Once the beeping stops, release both buttons.
2. The device screen will go grey/black and the device will cycle.
3. A message stating **"Device unable to connect to the cloud"** will appear.
 - Press and hold both the **'right'** and **'left "arrow"'** buttons at the same time.
4. A message stating **"Device is in provisioning mode"** will appear.
 - A Laptop/cellphone is now needed.
5. You will need to select **'My-Simply-Link Wi-Fi network'** on your laptop/cellphone Wi-Fi available list.
 - Connect to the network labeled **"My-Simple-Link (followed by the last 5-6 digits of your MAC Address)"**
 - i. The MAC Address is displayed on the front of the device. Verify you are connecting to the correct device.
 - ii. Once your laptop/cellphone is connected to the network. Open and access the SensoScientific device connection website.
 - iii. "Connected, no internet" status will display in your Wi-Fi network status, this is normal.
 - iv. ***Senso IP Address: 192.168.1.1***
6. Select **'Profile'** option at the top of the screen.
 - Now, add the **Profile (Important-case sensitive, must match exactly-entered correctly)**
 - **SSID: Your Network Name**
 - **Security type: select WPA2**
 - **Security Key: Your Network Password**
 - **Profile Priority: 0**
 - Select **'Add'**, ***then scroll to the bottom of the screen and ensure that you are able to see your network was added to the profile.***
7. Select **'IP Config'** option at the top of the screen.
 - **DHCP Client: b**
 - **IP Address: Available IP address within your network**
 - **Subnet Mask: Your Network Information**
 - **Default Gateway: Your Network Information**
 - **DNS Server: Your Network Information**
 - *Select 'Apply' and wait a few moments*
 - *Select 'Disable' under the DHCP Client option and apply the changes.*
 - *Select 'Enable' under the DHCP client option and apply the changes.*
 - i. ***The information listed should still be what you typed in above for B-E IP address information***
 - ii. ***Please reach out to your IT Department or the Vaccine Management Team for assistance if you are unsure of how to proceed with the B-E IP address.***
8. Once you have applied the information, cycle the unit by turning the **on/off** switch **off** and then back **on**.
 - You will see the  Wi-Fi symbol, the  symbol, and the  symbol.
 - The above symbols should not display with an X through them if connection was established properly.
9. **Last step, you MUST rest the Min/Max temperatures on the device once Wi-Fi is re-established.**

Important:

If you receive an SSID error when attempting to connect your device, power off your device and repeat the steps.

If you are still experiencing issues, please contact your VFC Representative or the Vaccine Management Team for additional assistance.