

SKILLS STATION LESSON PLAN

NON-CLINICAL SKILLS: PATIENT ELIGIBILITY, EDUCATION, AND COMFORT MEASURES

Overview/Rationale

This Skills Station focuses on the non-clinical aspects of patient care, including patient eligibility and comfort measures. This Skills Station can be done as a unique Skills Station or incorporated into the Vaccine Preparation and Administration Skills Station.

Objectives

By the end of this lesson, the learner will be able to:

1. List VFC eligibility criteria.
2. Describe what a Vaccine Information State (VIS) is and when to give it to the patient.
3. Describe what should be done during an emergency.
4. Demonstrate/describe how to involve the parent/patient in the immunization process.

Duration

Approximately 15 minutes

Materials/Handouts

Vaccine Information Statement (VIS)
Anatomic Sites poster
Be There For Your Child (Comfort Measures)
Immunization Site Map
Comforting Restraint
Initial Office Management of Anaphylaxis job aid
Sample Emergency plan

Trainer Notes

- This Skills Station may be facilitated by a non-licensed person.
- This Skills Station is best facilitated in small groups and with open-ended questions, such as, "How does it work in your practice?" to encourage participation.
- Have copies of job aids available for reference.

Procedures

Use these to questions to prompt discussion. They can be done in any order.

1. Have the participants list the VFC eligibility, and when and where to document it.

2. Ask the participants to describe Vaccine Information Statements, when they are administered, and explain how they are documented.
3. Have participants describe the emergency protocols in their offices, including location of protocols, what to do in case of anaphylaxis or other emergency, and what to do in case of needle stick injury.
4. Ask participants to give examples of comfort measures that can be used before, during, and after shots.